

Customer and Supplier Consent & Update for the Protection of Personal Information Act 2013

We understand that your personal information is important to you. Your privacy is just as important to us, and we are committed to safeguarding and processing your information in a lawful manner.

We also want to make sure that you understand how and for what purpose your information will be used. If, for any reason, you feel that your information is not processed correctly, is outdated or is being used other than for the intention it was originally intended, you can contact our information officer Tshegofatso Jean Stanley Suze at:

Jeansuze@gmail.com

Purpose for Processing your Information

We collect, hold, use, and disclose your personal information to provide you with access to the services and products that we provide. We only process your information for purposes you would reasonably expect, these include but are not limited to:

- Providing you with advice, products and services that suit your needs as requested,
- Verifying your identity and place of residence,
- Conducting credit reference searches and obtaining quotes for finance from registered credit providers if requested to do so,
- Issuing, administering, and managing your insurance policies,
- Assisting in the processing of insurance claims and taking recovery action,
- Notifying you of new products, developments, or service requirements that may be of interest or relevance to you,
- Complying with any legal and regulatory requirements.

We keep all details of your credit application to comply with our agreements as agents of the financial institutions. This includes information such as your full names, identity number, address, contact details, income, expenditure, etc.

Consent to Disclose and Share Your Information

We may need to share your information to provide advice, reports, analyses, products, or services that you have requested.

Where we share your information, we will take all precautions to ensure that the third party will treat your information with the same level of protection as required by us. Your information may be hosted on servers managed by third-party service providers, which may be located outside South Africa.

Third parties with whom we may share your information include, but are not limited to:

- Finance companies – we apply at numerous credit providers to obtain the best finance for your needs.
- Appointed representatives of Dealer Financial Services cc FSP34, in whose name we provide you with financial services and/or advice for products such as warranties, cosmetic plans, tracking companies, service and maintenance administrators, and other insurance-related needs.
- Our systems: customer management, accounting, auditors, record storage, SARS, BBBee auditors, licence and registration/e-Natis, suppliers (BMW SA, Toyota SA, Hyundai SA), and relevant customer care departments.

Your FICA Registration Details